

RIT

Ombuds Office

Annual Report
AY 2023-24



Ombuds Team



Ombuds
Joe Johnston



Associate Ombuds
Ashley Meyer



Office Coordinator
Tammy Brongo

Agenda

- **Achievements - 2023-24**
- **Visitor Data**
- **Trends**
- **Presentations and Outreach**
- **What's next? Goals for 2024-2025**



2023-24 Achievements

- Increase in Visitors
- Campus Outreach
- Ombuds Networking
- Global campus Ombuds connections
- Formal scheduling process for presentations

Confidential

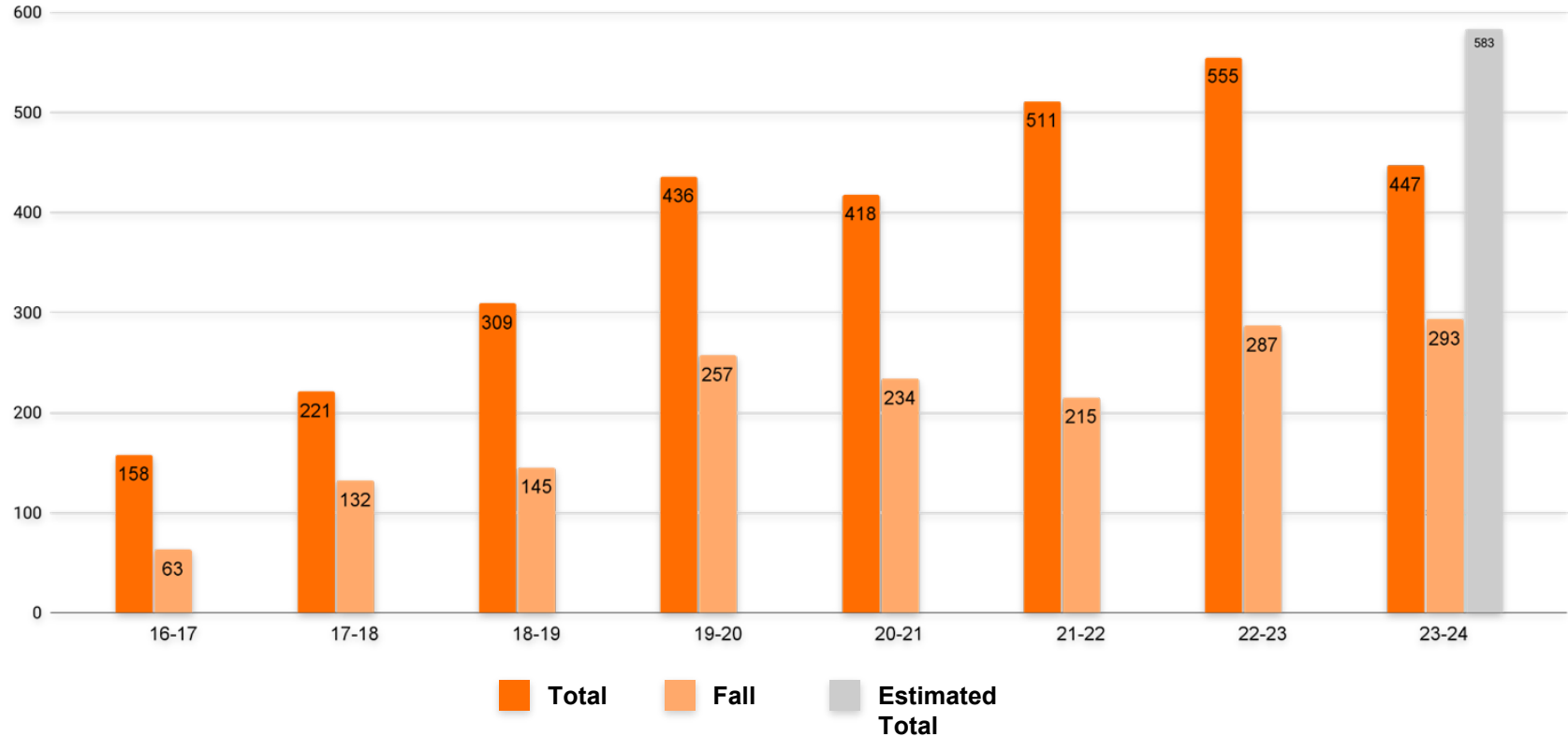
Independent

Impartial

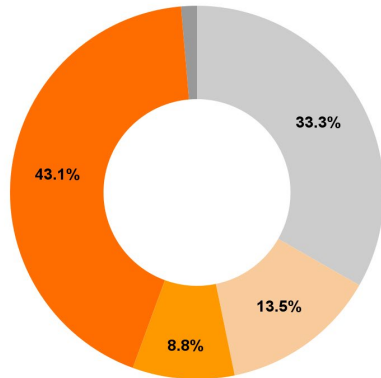
Informal

Achievement Metrics

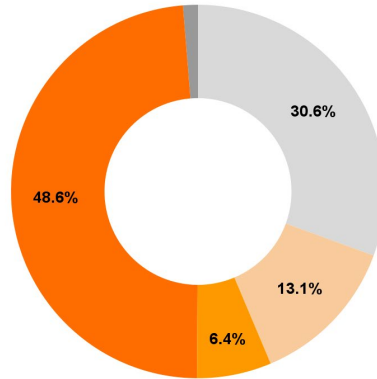
Total Number of Visitors



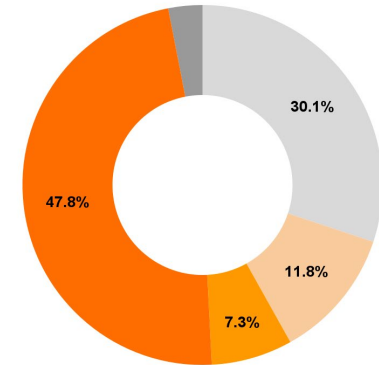
Types of Visitors



21-22



22-23



23-24

Student

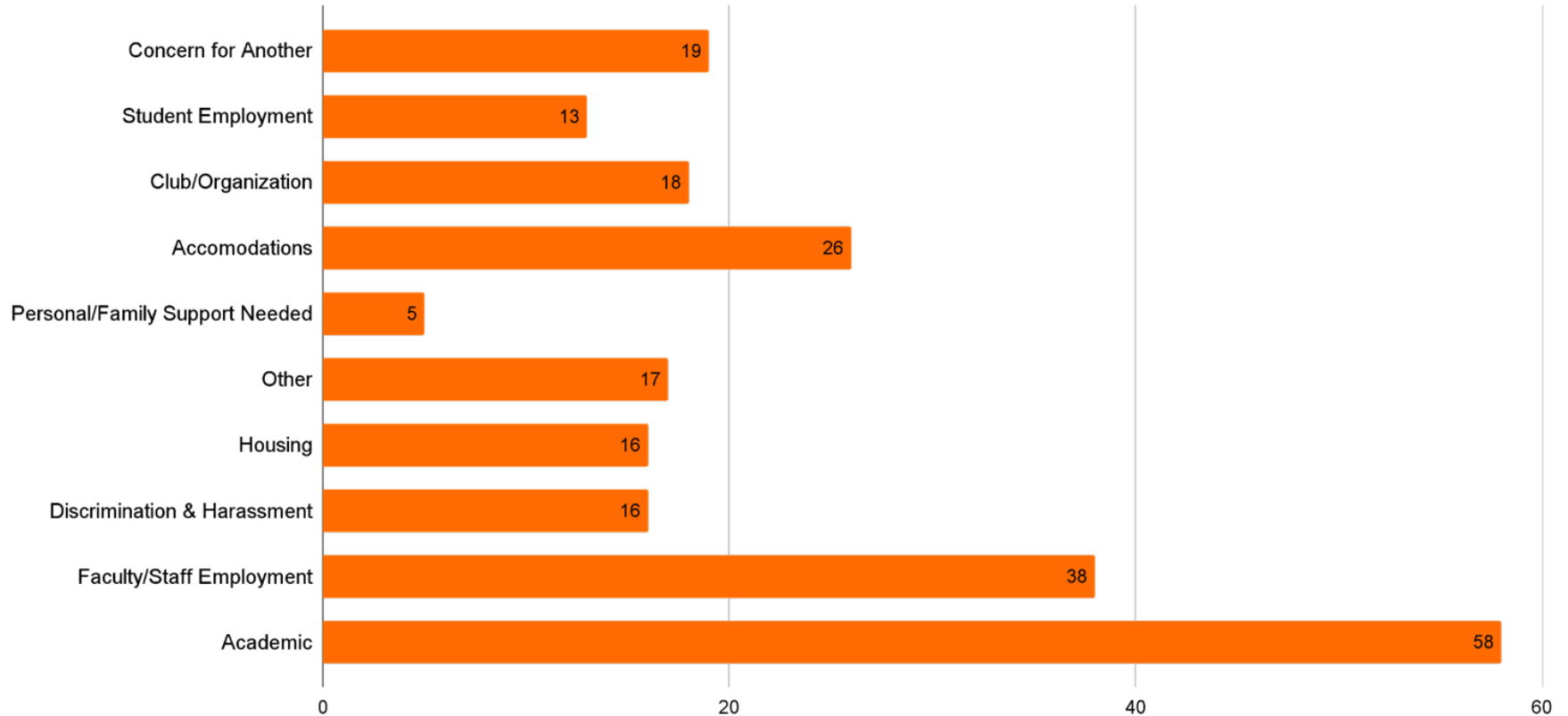
Parent

Faculty

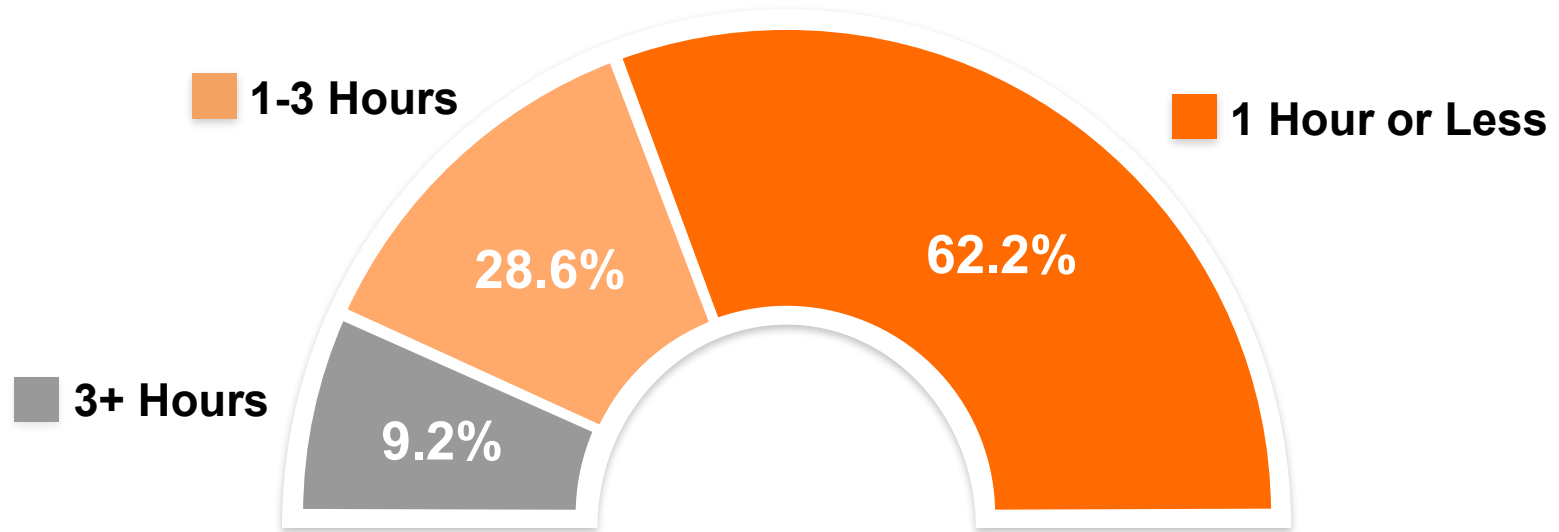
Employee

Other

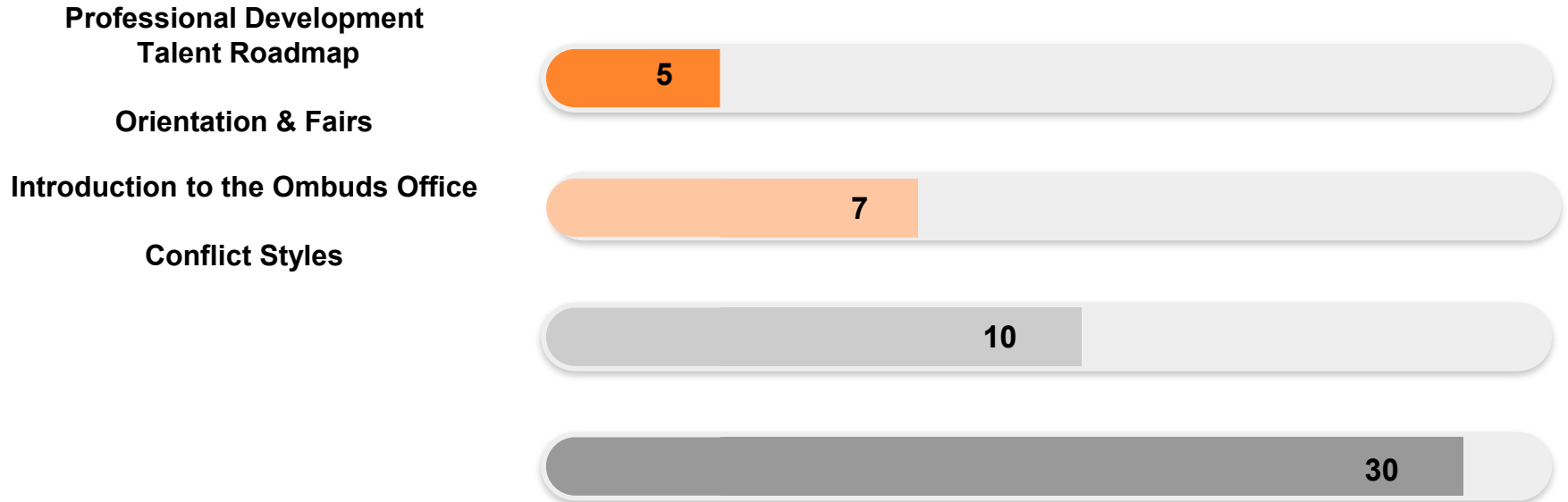
Visits by Category



Time Spent with Visitors



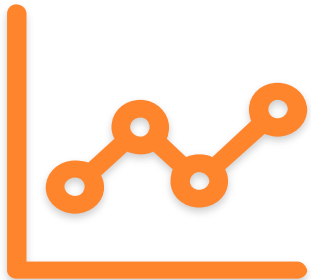
52 Presentations and Outreaches



Trends

- **Academic**

- Faculty concerns
- Academic dishonesty
- Grade appeals



- **Clubs/Organizations**
- **Supervisor/subordinate relationships**
- **Accommodations - Students and Employees**
- **Concerns for others**

What's Next

Goals for 2024-25

- **2nd level of Conflict Styles**
- **Targeted outreach**
- **Data analysis/capture**
- **Prioritize professional development for Ombuds skills**



Campus Considerations/Food for Thought

- **Conflict aversion**
- **Advocacy and policies**
- **Academic Dishonesty- D8**
- **Student legal resources**
- **Clubs/Organizations**



Questions?